



Universal Service and Lifeline Offerings of Gridley Telephone Co.

ELIGIBLE TELECOMMUNICATIONS CARRIER

Gridley Telephone Co. proudly offers Eligible Telecommunications Carrier services and functionalities designed to exceed the Federal Communication Commission's (FCC) requirements as stated in C.F.R. § 54.101, including:

- Single party service, including local usage
- Access to interexchange service through the public switched network
- Dual tone multi-frequency signaling
- Access to emergency services
- Access to operator services and directory assistance services
- Toll limitation for qualifying low-income consumers

The current rates and charges for the above-listed services and functionalities can be found in the tariffs on file at the appropriate governing agencies and are subject to change upon proper notice. (See *National Exchange Carrier Association (NECA) Tariff Number 5 on file with the FCC and Gridley Telephone Co. Tariff Number 9 on file with the Illinois Commerce Commission (ICC), or available in the company business office.*)

LIFELINE SERVICE OFFERINGS, TERMS AND CONDITIONS

- The Lifeline Service Program (Lifeline), sponsored by the Federal Communications Commission (FCC) is a program designed to maintain and preserve universal service by providing a reduction in the price of basic residential exchange service (voice) or broadband internet service to qualifying low-income customers. Qualifying individuals receive a monthly discount of up to **\$9.25** for each month they qualify. Effective December 1, 2020 Lifeline support of \$7.25 per month for stand-alone voice service will be reduced to \$5.25 per month.

Lifeline is restricted to low-income residential customers. To qualify for Lifeline service, a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in §54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or be a recipient of benefits from any one of the following federal programs:

- Federal Public Housing Assistance (FPHA) or Section 8;
- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;
- Medicaid;
- Supplemental Security Income (SSI);
- Veterans Pension or Survivors Pension

Customers **must** notify their service provider within 30 days if they move or they are no longer eligible for Lifeline.

Federal rules prohibit eligible low-income consumers from receiving more than **one** Lifeline discount per household. An eligible consumer may receive a discount on either a wireline or wireless service, but not both. A consumer whose household currently is receiving more than one Lifeline service must select a single Lifeline provider and contact the other provider to de-enroll from their program.

If you think you may qualify for the Lifeline program or would like additional information about the services we offer please contact us at (309) 747-2221 or visit our office located at 108 E Third Street, Gridley, IL 61744. Additional information on the Lifeline program can also be found at <http://www.lifelinesupport.org>.